

**CAR SERVICE CITY AND KING PRICE PROMOTION
TERMS AND CONDITIONS**

1. Car Service City (“CSC”) and King Price (“KP”) are running a joint campaign to promote KP’s car insurance (“the Promotion”).
2. The Promotion entails a discount of **R500** (inclusive of VAT) on the total invoiced cost of any services and/or repairs to the motor vehicles of eligible participating customers of CSC (“the Customer”).
3. The promotional advertisement, notice or pamphlet posted on the CSC website and/or social media accounts, or received by hand in person, merely constitutes an invitation by CSC for the Customer to participate in the Promotion.
4. The Promotion shall only be available at the CSC’s Sunninghill branch, located on the corner of Witkoppen Road and Regent Street, Cambridge Business Park, Johannesburg.
5. The Promotion will run from 24 January 2025 to 31 December 2025

STEPS AND PROCESS TO QUALIFY FOR THE DISCOUNT

6. To participate in the Promotion, the Customer must scan the QR code on the appropriate promotional flyer or poster, and complete and submit the online form.
7. A KP consultant will contact the Customer to do an obligation-free comprehensive car insurance quote in order to qualify for the Promotion.
8. The obligation-free car insurance quote received by the Customer from KP will include a unique reference number, which is specific to the Customer.
9. Prior to making payment to CSC of the total invoiced cost of the services and/or repairs to the motor vehicle in question, the Customer must present the unique reference number to the CSC staff member who will be finalising the CSC invoice and processing the payment.

10. The CSC staff member will apply the unique reference number, and credit the R500 discount on the Customer's CSC invoice prior to payment, which shall be subject to CSC's standard terms and conditions of business.

GENERAL

11. The Promotion is open to anyone who is 18 years or older, is a SA citizen or has a valid SA permanent residence, excluding King Price and Car Service City staff, family and suppliers.
12. Participation in the Promotion is not subject to any entrance fee or administrative costs.
13. The Customer shall strictly follow the specific steps and processes as set out above, and any failure to do so may result in the Customer forfeiting the discount.
14. The R500 discount shall only apply to the motor vehicle quoted on in the obligation-free quote by KP, and shall not be transferable, nor redeemable for cash.
15. Only one discount per Customer is permitted during the course of this promotion.
16. The Promotion shall be subject to volume constraints at the CSC Sunninghill branch. CSC reserves the right to accept or reject bookings in such cases.
17. The R500 discount is limited to services and repair work effected during the duration of the Promotion, and on condition that all necessary parts and spares are purchased from the CSC Sunninghill branch.
18. Any complaints or disputes which may arise from these terms and conditions must be made in writing and addressed to CSC's Head Office Complaints Department at the following email address: info@ccholdings.co.za.
19. CSC shall consider any such complaints or disputes in its sole discretion, and its decision in this regard shall be final and binding, and no correspondence shall be entered into.
20. All personal information obtained by CSC by virtue of the Customers participation in the Promotion is protected as set out in its privacy and security policy and processed in terms of the regulations set out in the Protection of Personal Information Act 4 of 2013 ("POPIA").

21. Customers who participate in the Promotion acknowledge and consent to the sharing of their personal information with both CSC and KP and authorise the possession and/or disclosing and/or processing of such personal information as contemplated in terms of POPIA.
22. Customers who participate in the Promotion agree to be bound by these terms and conditions, as well as any other general terms and conditions which may be applicable, either as published on the CSC website, or as contained in any documentation provided to the Customer, including the CSC invoice.
23. CSC shall have the right, in its sole discretion, to amend these terms and conditions at any time and without any prior notice, and any such amendments shall be effective immediately upon being posted on its website.
24. CSC shall have the right, in its sole discretion, to terminate the Promotion at any time and without any prior notice.
25. In the event that the Promotion is terminated by CSC for any reason whatsoever, the Customers waive any rights that they may have regarding the Promotion and acknowledge that they will have no recourse whatsoever against CSC.
26. CSC assumes no liability whatsoever and howsoever arising, towards any Customer who participates in the Promotion, and the Customer indemnifies CSC against any claims whatsoever and howsoever arising from their participation in the Promotion.
27. CSC shall be entitled, in its sole discretion, to refuse to grant the R500 discount to any Customer if any of these terms and conditions have not been strictly adhered to, or if CSC detects any irregularities or fraudulent practices on the part of any Customer.
28. The Promotion is a collaboration between CSC and KP, such collaboration being for the sole purpose of and duration of the Promotion. This collaboration must not be construed as being a partnership between CSC and KP, both of which are separate and independent entities.
29. King Price Insurance Company Ltd is a licensed insurer and authorised financial services provider.
30. Car City Holdings (Pty) Ltd is not a licensed insurer and authorised financial services provider.